

Mastercard® European Privileges Portfolio 2019

Valid from January 2019

Introduction

The Mastercard European Privileges Portfolio provides a range of merchant offers available to Mastercard cardholders. Designed to capture target audiences with a high level of interest in travel, the portfolio can be leveraged primarily by local Mastercard markets and Issuers, who can utilise these offers to provide brand and product differentiation

All the offers included in the Portfolio are **evergreen**, available until the expiry date shown. The market and cardholder eligibility is listed under each offer

Features at a glance



Divided into **several categories**, including hotels, car rental and shopping



Access to **discounts**, upgrades, VIP experiences, and potential local ad-hoc promotions



Created with a **travel focus**, designed to appeal to all **Mastercard cardholders**

Objective

The objective of this Portfolio is for Mastercard markets and issuing banks to utilise a set of pre-agreed merchant offers to encourage domestic & cross-border transactions



Issuer benefits

Leveraging the European Privileges Portfolio will help you to create compelling propositions to **drive consumer engagement and awareness of your product**, attract new customers and keep existing ones **happy**

By utilising the offers included in this portfolio you will benefit from:

- o Adding **value and differentiation** to your cardholder proposition
- o A platform to **reward your cardholders**, unique to Mastercard
- o Retention of cardholders with **propensity to travel and transact**
- o A simple to leverage **suite of benefits and offers** to engage your customers

If you would like to use these offers, simply follow the process on the next slide and please get in touch if you have any questions
mastercard.privileges@biggroup.co.uk



How to use this Portfolio

Please follow this step by step guide to leverage the offers included in this Portfolio

How to promote the offers

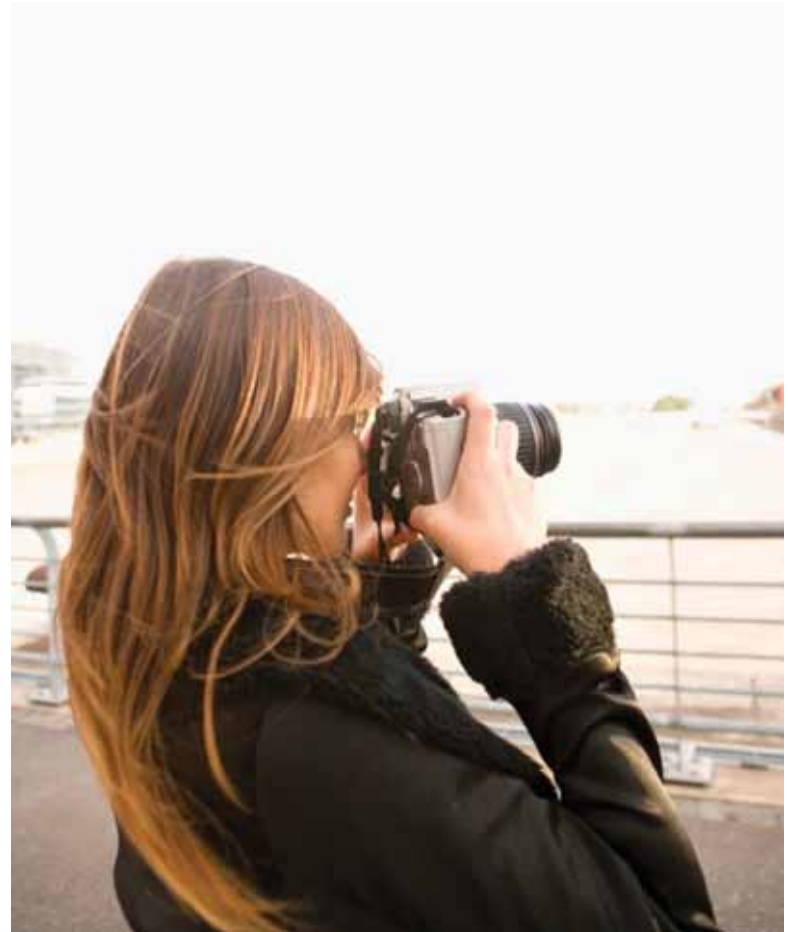
- A **Marketing Toolkit for Issuers** is available, which provides further information on the offers, creative and campaign guidelines
- You will be able to access **marketing assets** for your campaign, made available via your local Mastercard Marketing department
- Please remember to review and include the **terms and conditions** ahead of running a campaign, found at the end of this Portfolio

Approval process

It is important that we can demonstrate to our merchant partners how and where their offers are being promoted and that we gain approval from the merchants for all creative materials featuring the offer/s

This insight also helps us to track usage and effectiveness of the offers, to inform our offer development process moving forward and optimise the value of the European Privileges Portfolio

When you have chosen the offer/s you wish to leverage and have developed the creative materials, please complete the **Campaign Approval Form** and submit it to: mastercard.privileges@biggroup.co.uk, attaching the creative assets for approval



Merchant Offers

IHG®

Hotels.com


Oberoi Hotels & Resorts

onfinestay

AVIS®

Hertz


Heathrow

 Heathrow
Express

THE
BICESTER VILLAGE
SHOPPING COLLECTION™

Disneyland
PARIS

Click a logo to go to the case study



Intercontinental Hotels Group (IHG®)

Up to 30% off stays across the European portfolio



Validity period:

Book by 31 March 2019 for stays up to 31 December 2019



Cardholder eligibility:

Debit, Maestro, Standard, Gold, Platinum, World, World Black Edition, World Elite & Business cardholders



Offer availability:

Participating properties across Europe



Market eligibility:

All European and global issuing markets can utilise this offer by direct communication to end users, or by linking to Priceless Cities. This offer cannot be placed on an open website



How do cardholders redeem the offer?

www.ihg.com/mastercard



Programme description:

Enjoy up to 30% off a weekend at Holiday Inn®, Holiday Inn Express®, Crowne Plaza® Hotels and Resorts, Hotel Indigo® and Staybridge Suites®, as well as up to 20% off at weekends - including breakfast - at Intercontinental® Hotels and Resorts, and Kimpton® Hotels and Restaurants.

Known for putting people first, the value of a smile, and going that little bit further, IHG hotels are used, trusted and loved by millions around the world.

At home and across Europe – and travelling with Mastercard – you have a choice of more than 100,000 IHG rooms with a room rate as appealing as the welcome.

Simply book 21 days in advance to receive your discount at participating properties upon availability.



Cardholder terms and conditions

Terms and Conditions [here](#) (also hosted at URL location).

Up to 10% off bookings at independent & local chain hotels*, plus a variety of discounts available to all Mastercard cardholders

**Validity period:**

Book by 31 December 2019 for stays up to 31 March 2020

**Cardholder eligibility:**

Debit, Maestro, Standard, Gold, Platinum, World, World Black Edition, World Elite & Business cardholders

**Offer availability:**

Applies to all global hotel bookings, with some exclusions

**Market eligibility:**

All European markets can utilise this offer

**How do cardholders redeem the offer?**

Please refer to the list of localised URL links in the terms and conditions for further information

**Programme description:**

10% off hotel bookings at participating independent and local chain hotels on hotels.com, when you pay with Mastercard.

Whether you're planning a romantic weekend, time alone to unwind or a cultural experience with your family, take advantage of this exclusive discount on participating Best Price Guarantee hotels at hotels.com.

Additional offers and promotions are available. Refer to the details that follow.

For further information to discuss your requirements in more detail, or to leverage the additional offers and promotions, please contact your local Mastercard representative.

**Cardholder terms and conditions**

Full terms and conditions [here](#) (also hosted at URL locations).

*Exclusions do apply



Validity period:

Until 31 December 2019



Cardholder eligibility:

World, World Black Edition & World Elite cardholders



Offer availability:

Participating properties globally



Market eligibility:

All European (including UK & Russia) markets can utilise this offer.



How do cardholders redeem the offer?

www.onefinestay.com

Using code: MCGLOBAL at stage 2 of the online booking process, or quote code when booking by telephone with the reservations team



Programme description:

onefinestay offers an impeccable level of service for stays in the finest homes in over 40 destinations across the globe. A beachside estate in the Caribbean or a townhouse in one of Europe's culture capitals – wherever you're headed, each one of our homes is handpicked for space, character and comfort. We clean and prepare every home for when you arrive, and you can tailor your stay to make your leisure time your own – our service team is always on-hand to ensure your stay is spectacular.

onefinestay is the only company that visits and vets each home in person.

Mastercard cardholders can receive 10% off all bookings made, using code MCGLOBAL



Cardholder terms and conditions

All bookings are subject to onefinestay's usual terms & conditions. Full terms & conditions for this offer [here](#)

Oberoi Hotels and resorts

Stay 3 nights and pay for 2



Validity period:

Book by 30 September 2019, for stays up to 31 December 2019



Cardholder eligibility:

World Elite cardholders only



Offer availability:

All Oberoi hotels in India, Indonesia and UAE



Market eligibility:

All UK and European markets can utilise this offer



How do cardholders redeem the offer?

<https://www.oberoihotels.com/mastercard-eu-uk>

Enter promo MASTERCARD



Programme description:

The Oberoi Group, founded in 1934, operates 31 hotels. The Group has presence in six countries (India, Egypt, Saudi Arabia, Morocco, Dubai & Indonesia) under the luxury 'Oberoi' and five-star 'Trident' brand. Oberoi Hotels & Resorts is synonymous the world over with providing the right blend of service, luxury and quiet efficiency.

Stay three (3) nights and pay for two (2) nights at any of 16 participating Oberoi properties in India, Indonesia and UAE (see list [here](#))

In addition, Oberoi will provide the following value add-ons for Mastercard Cardholders under the Offer:

- Complimentary breakfast for two persons
- Late check-out (subject to availability)
- Room upgrade (subject to availability)



Cardholder terms and conditions

Terms and Conditions [here](#) (also hosted at URL location).



Validity period:

Ongoing until further notice



Cardholder eligibility:

Gold, Platinum, World, World Black Edition, World Elite & Business cardholders



Offer availability:

Applicable to car rentals made within the European Region & Russia



Market eligibility:

This offer can be made available to cardholders resident and with cards issued in Europe (including Russia)



How do cardholders redeem the offer?

Please complete the Mastercard Car Rental Privileges Registration Form, submit it to mastercard_privileges@pictogram.be, and cc your local Mastercard representative. We will then provide you with a URL and codes for your cardholders to redeem the offer



Programme description:

Mastercard has negotiated a partnership with Avis Worldwide, offering car hire upgrades, discounts and other superb benefits to all Premium and Business cardholders. Cardholders can join Avis Preferred with FREE membership for the recurring membership period of two years.

With free membership to Avis Preferred, cardholders can take advantage of a car upgrade with every reservation (subject to availability) and the following discount:

Card type	Fixed discount	Up to discount
	Prepaid rates	Standard rates
World Elite™ Mastercard® (including 'Black Edition')	10% - 35%	20%
World Mastercard®	10%	20%
Platinum Mastercard®	10%	20%
Gold Mastercard®	10%	20%
Mastercard® Business Card	10%	20%

This offer puts cardholders on the road with one of the world's leading brands for customer service, convenience and loyalty.

Note. Terms & discounts differ in France, please visit [here](#) for eligibility in France



Cardholder terms and conditions

Full details and terms and conditions [here](#), these differ for France.

Hertz (Offer 1)

Up to 10% discount on all Hertz bookings. Plus join Hertz Gold Plus Rewards to enjoy fast and easy car rentals



Validity period:

Until 31 December 2019



Cardholder eligibility:

Debit, Maestro & Standard cardholders



Offer availability:

All global rental bookings at over 8,500 locations across 147 countries



Market eligibility:

This offer can be made available to cardholders resident and with cards issued in Europe (including Russia), Middle East and Africa



How do cardholders redeem the offer?

www.hertz-europe.com/mastercard



Programme description:

Receive 10% discount on all car hire bookings with Hertz, plus Enjoy complimentary membership to the Hertz Gold Plus Rewards membership program and receive the following benefits:

- Bypass the queues and counters at over 50 of the worlds busiest airports
- Expedited Gold service at over 1,000 locations worldwide
- Faster returns with Hertz Instant Returns
- Free additional driver (spouse or domestic partner)

Additional offer for Premium cardholders follows.



Cardholder terms and conditions

Terms and conditions [here](#) (also hosted at URL location).

Hertz (Offer 2)

Join Hertz Gold Plus Rewards for Upgrades and 15% off all rentals. Free upgrades for Premium cardholders.



Validity period:

Until 31 December 2019



Cardholder eligibility:

Gold, Platinum, World, World Black Edition, World Elite & Business cardholders



Offer availability:

All global rental bookings at over 8,500 locations across 147 countries



Market eligibility:

This offer can be made available to cardholders resident and with cards issued in Europe (including Russia), Middle East and Africa



How do cardholders redeem the offer?

<http://www.hertz.com/mc/world>

Please complete the Mastercard Car Rental Privileges Registration Form and submit it to mastercard_privileges@pictogram.be and cc your local Mastercard representative. We will then provide you with a URL and codes for your cardholders to redeem the offer



Programme description:

Premium Mastercard Cardholders can join the prestigious Hertz Gold Plus Rewards programme. Through Mastercard's partnership with Hertz, the following benefits are available:

- Up to 15% discount on every car booked
- Free one car class upgrade at participating locations (subject to availability)
- Earn up to 900 Gold Plus Rewards bonus points upon enrolment
- Free additional driver (spouse or domestic partner)
- Faster returns with Hertz Instant Return
- Bypass the queues and the counters at more than 50 of the world's busiest airports
- Expedited Gold service at over 1,000 locations worldwide.



Cardholder terms and conditions

Further details [here](#). Cardholder terms and conditions hosted at booking URLs.

Heathrow Express

12% saving on Express and Business First Tickets



Validity period:

Valid from 01 January 2019 to 31 December 2019



Cardholder eligibility:

Debit, Maestro, Standard, Gold, Platinum, World, World Black Edition, World Elite & Business cardholders



Offer availability:

Applies to online bookings at www.heathrowexpress.com



Market eligibility:

Available to relevant cardholders with cards issued globally



How do cardholders redeem the offer?

<https://www.heathrowexpress.com/mastercard>



Programme description:

Heathrow Express is the smartest way to travel between Heathrow Airport and central London. With no traffic jams, taxi queues or stops to worry about, you can be in the centre of London, or inside the airport, in just 15 minutes.

Experience the benefits of travelling the between Heathrow and London Paddington in Express Class with Heathrow Express; place your belongings in our handy luggage racks and sit back in comfortable seats with use of a power socket and free Wi-Fi. Or upgrade to our First Class carriages where you can enjoy complimentary newspapers and magazines, more leg room, wider seats, a personal table and a power socket at each seat. We hope you enjoy your journey with Heathrow Express.

Book online to receive a 12% saving on Express and Business First tickets.

- Peak Single £22 (normally £25.00)
- Express Single £19.36 (normally £22.00)
- Express Return £32.56 (normally £37.00)
- Business First Single £28.16 (normally £32.00)
- Business First Return £48.40 (normally £55.00)

Note: No code required, the discount is automatically generated



Cardholder terms and conditions

Full details and terms and conditions [here](#)

Heathrow VIP

20% off Heathrow VIP for first time users
12.5% off Heathrow VIP non-first time users



Validity period:

Valid to 31 December 2019



Cardholder eligibility:

World, World Black Edition & World Elite cardholders



Offer availability:

Outbound and Inbound travellers from or to Heathrow



Market eligibility:

Available to relevant cardholders with cards issued globally



How do cardholders redeem the offer?

To redeem this offer, the cardholder is required to call the Heathrow VIP Client Support Team on +44(0) 20 8757 2227 and quote MASTERCARD2019



Programme description:

For over 20 years, Heathrow has offered an exclusive service to the discerning traveller. Heathrow VIP provides our guests with the ultimate airport experience.

It's a private and personal service, offering a luxurious and exclusive transition through Heathrow in conjunction with scheduled flights. Privacy and discretion is at the heart of every VIP booking, and we understand that everyone is unique and every journey is individual, therefore we ensure our service is tailored to our guests requirements on every visit.

The service includes:

- Chauffeur services to/from Heathrow in luxury vehicles (up to 25 miles)
- Private entrance/exit at Heathrow Airport
- A private lounge for every travelling group, with butler service and an a la carte menu designed by a Michelin starred Chef
- All arrangements and formalities (including check-in, bagging handling, security and immigration) are dealt with by our dedicated team within our suite of lounges
- Private chauffeur driven vehicles to/from your chosen flight

The offer available:

- 20% off Heathrow VIP – for first time users
- 12.5% off Heathrow VIP – non-first time users



Cardholder terms and conditions

Full details and terms and conditions [here](#)

Disneyland® Paris

Offer 1: Take a guided tour through the sights and sounds of Disneyland® Paris

Offer 2: Preferred seating for Mastercard cardholders at Disney* Park Theatre



Validity period:

Until 30 April 2023



Cardholder eligibility:

Debit, Maestro, Standard, Gold, Platinum, World, World Black Edition, World Elite & Business cardholders



Offer availability:

At Disneyland® Paris



Market eligibility:

All European issuing markets can utilise this offer, subject to the restrictions detailed in the terms and conditions



How do cardholders redeem the offer?

Offer 1: Book at City Hall (Disneyland® Park), or Studio Services (Walt Disney Studios® Park) and pay with your Mastercard® card

Offer 2: Show Mastercard at City Hall or Studio Services (and check availability, present preferred seating voucher to Cast member at the theatre at least 30 mins before the show starts



Programme description - Offer 1:

Embark on an amazing discovery with a guide who will share the secrets behind what makes the Disney® Parks so magical. On your journey, you'll learn about what inspired Walt, why he chose certain themes and how his vision continues to be brought to life today.

Guided Tour: Up to a 2-hour tour (max of 10 participants) with a guide. Mastercard cardholders will exclusively receive direct access to one ride and free booking to one show as part of the tour package.

VIP Tour: A 5-hour tour (max of 10 participants) with a private guide, with exclusive assistance (such as restaurant booking) and direct access to attractions within both Disney parks. Mastercard cardholders will be offered an additional consecutive hour when purchasing the VIP package.

Pricing & availability should be checked at the time of booking



Programme description - Offer 2:

Mastercard cardholders are entitled to preferred seating for one show at selected theatres in Disney® Parks, during their visit to Disneyland® Paris.

Valid for one cardholder and four accompanying people, with at least one adult, subject to availability. One reservation per day, per cardholder.



Cardholder terms and conditions

Full terms and conditions [here](#)

The Bicester Village Shopping Collection

Enjoy discounts on shopping services across The Bicester Village Shopping Collection

THE
BICESTER VILLAGE
SHOPPING COLLECTION™



Validity period:

Until 31 December 2019



Cardholder eligibility:

See adjacent table for eligibility



Offer availability:

Nine shopping Villages throughout Europe, discover villages [here](#)



Market eligibility:

This offer can be made available to all applicable cardholders resident and with cards issued in Europe, Russia, Asia Pacific, Middle East and Africa



How do cardholders redeem the offer?

Please see the redemption links in the adjacent table. In order to book Shopping Express, Shopping Packages or the Chauffeur Drive please follow links [here](#) and enter COSMCARD813 to receive your discount



Programme description:

Discover more than 1,000 boutiques of leading brands across the Collection of Villages, including Anya Hindmarch, Bally, Dior Homme and Stella McCartney.

Different cardholders are entitled to different discounts, please see the table below. All cardholders receive 15% off Shopping packages, Chauffeur Drive and tickets for Shopping Express, in addition premium cardholders receive additional privileges.

Cardholder	Issued inside EU	Issued outside EU
Debit, Maestro, Standard, Gold		15% off Shopping Express 15% off Shopping Packages* 15% off Chauffeur Drive Invitation to Private Sale Invitation to VIP Events
https://www.thebicestervillageshoppingcollection.com/mastercard-euandoneustan		
Platinum, World/ Black Edition & World Elite	15% off Shopping Express 15% off Shopping Packages* 15% off Chauffeur Drive VIP Lounge access Tactical Access to Private Sale Invitation to VIP Events	10% VIP card 15% off Shopping Express 15% off Shopping Packages* 15% off Chauffeur Drive VIP Lounge access Tactical Access to Private Sale Invitation to VIP Events
https://www.thebicestervillageshoppingcollection.com/mastercard-euprem		https://www.thebicestervillageshoppingcollection.com/mastercard-noneu



Cardholder terms and conditions

Terms and conditions [here](#) (also hosted at URL location) please see instore at participating boutiques for details

Thank you

For **further information** on any of the details supplied in this Portfolio, or if you require any assistance with leveraging these offers please contact:

Tony Temple, Partnerships Director
Katie Skilton, Partnerships Account Manager
mastercard.privileges@biggroup.co.uk

Please cc:

Charlie Carrington, European Merchant Marketing
charlie.carrington@mastercard.com





SECTION TWO

Terms & conditions



1. Partner rate 30% off

1. "Up to 30% off" Best Flex represents a minimum saving of 28% off our Best Flexible rate per room, per night for two adults sharing a standard double/twin room (inclusive of VAT).
2. Bookings must be made at least 21 days in advance of first night of stay. "Up to 30% off" is commonly 30% off Best Flex and can reach 44% off Best Flex in selected Hotels, and specific time of the year. Offer available for stays on Friday, Saturday and Sunday nights (with some limited midweek availability - please check when booking). Offer only available to eligible participants with their relevant log in membership ID and password. Membership identification or IHG voucher will be required at check-in as proof of eligibility.
3. Participants must not send, circulate or distribute the offer to ineligible third parties, or otherwise allow them to make use of the offer. By taking advantage of the offer, all participants confirm that they accept these Terms and Conditions. Offer is available for website bookings only, IHG Call Centre is unable to offer partner rate "Up to 30% off".
4. IHG® Rewards Club points will be awarded for stays booked under this offer. Offer available for reservations made between 1st January 2018 and 31st March 2019 for stays in the period 22nd January 2018 to 31st December 2019.
5. Offer only available at participating European Crowne Plaza® Hotels & Resorts, Hotel Indigo®, Holiday Inn®, Holiday Inn Express® and Staybridge Suites® hotels.
6. All bookings are subject to availability of rooms allocated to this offer at participating hotels.
7. Offer available for room only bookings (breakfast not included) except for Holiday Inn Express® and Staybridge Suites hotels where breakfast is included.
8. Full payment must be made at time of booking; no amendments permitted; no refunds will be given (except where prohibited). This offer cannot be used in conjunction with any other offer or promotion. This offer cannot be redeemed with IHG® Rewards Club points.

2. Partner rate 20% off

1. Partner rate "up to 20% off" represents a minimum saving of 18% off our Best Flexible rate inc. breakfast per room, per night for two adults sharing a standard double/twin room (inclusive of VAT). "Up to 20% off" is commonly 20% off our Best Flexible rate inc. breakfast rate with breakfast and can reach 37% off Best Flex inc. breakfast in selected Hotels, and specific time of the year.
2. Reservation includes room and breakfast for up to 2 guests. Bookings must be made at least 21 days in advance of first night of stay. Booking must include a Friday or Saturday night.
3. Offer only available to eligible participants with their relevant log in membership ID and password. Membership identification or IHG voucher will be required at check-in as proof of eligibility. Participants must not send, circulate or distribute the offer to ineligible third parties, or otherwise allow them to make use of the offer. By taking advantage of the offer, all participants confirm that they accept these Terms and Conditions.
4. Offer is available for website bookings only, IHG Call Centre is unable to offer partner rate "Up to 20% off". IHG® Rewards Club points will be awarded for stays booked with this offer.
5. Offer only available at participating InterContinental Hotels & Resorts and Kimpton Hotels & Restaurants in Europe. Offer available for reservations made between 1st January 2018 and 31st March 2019 for stays in the period 22nd January 2018 to 31st December 2019.
6. All bookings are subject to availability of rooms allocated to this offer at participating hotels.
7. Full payment must be made at time of booking; no amendments permitted; no refunds will be given (except where prohibited).
8. This offer cannot be used in conjunction with any other offer or promotion.
9. This offer cannot be redeemed with IHG® Rewards Club points.

Terms & conditions

Exclusions

Full list of excluded hotel brands: <https://uk.hotels.com/page/hotel-exclusions-emea/>

Basic terms

1. Coupon is valid for a new hotel booking at a participating pre-paid Best Price Guarantee hotel. This coupon can't be used for: bookings made through a group travel service, bookings paid directly at the hotel, bookings paid for in a foreign currency, bookings at non-participating hotels, or bookings made prior to receipt of this coupon.
2. Participating hotels are subject to change. Only one coupon per booking may be used and the coupon cannot be combined with other offers. Usual booking Terms and Conditions apply and all bookings are subject to availability. Coupon cannot be redeemed for cash, and it can't be transferred or sold.
3. The coupon doesn't apply to any taxes, fees or additional costs, and you will need to pay full price for any other rooms in the booking. Additional charges including, without limitation, extra guests, phone calls, cancellation fees, parking, or other charges must be paid when you make your booking or directly at the hotel and are the responsibility of the customer.
4. Improper use of the coupon by you is prohibited and could be construed as fraud.
5. We reserve the right to change or withdraw the offer at any time and to cancel any bookings made where the coupon has been used to make any speculative, false or fraudulent bookings or any bookings in anticipation of demand.
6. Single use coupons can only be used once and will be deemed fully used once a qualifying reservation has been made. They will not be returned or replaced and there will be no refund if a coupon is redeemed in part. Multiple-use coupons can be used for a maximum of five bookings and will be deemed fully used in accordance with the restrictions set out in the individual coupon terms and conditions.
7. Unless otherwise stated in the terms for a specific coupon, hotel bookings made using a coupon are not eligible for Hotels.com Rewards™ nights. Other restrictions, such as maximum redemption, booking dates, travel dates, will apply.

Local Market URLs

UK	https://uk.hotels.com/hotel-deals/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
NO	http://no.hotels.com/hotelltilbud/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
SE	http://sv.hotels.com/hotellerbjudanden/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
FR	http://fr.hotels.com/promos-hotels/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
DE	http://de.hotels.com/hotelangebote/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
AR	https://ar.hotels.com/hotel-tilbud/Mastercard/?pos=HCOM_ARABIC&locale=ar_AE&rffrid=mdp.hcom.GL.403.000.00
DK	http://da.hotels.com/hotel-tilbud/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
ME	http://www.hotels.com/hotel-deals/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
IL	http://www.hotels.com/hotel-deals/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
FI	http://fi.hotels.com/hotellitarjoukset/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
ES	http://es.hoteles.com/ofertas-hotel/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
IT	http://it.hotels.com/offerte-hotel/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
NL	http://nl.hotels.com/hotel-aanbiedingen/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
RU	http://ru.hotels.com/skidki-na-oteli/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
IE	http://ie.hotels.com/hotel-deals/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
AT	http://at.hotels.com/Hotelangebote/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
PT	http://pt.hotels.com/ofertas-hotels/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
PL	http://pl.hotels.com/oferty-hoteli/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
TR	http://tr.hotels.com/otel-firsatlari/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
ZA	https://za.hotels.com/hotel-deals/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
CZ	http://cs.hotels.com/nabidky-hotelu/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
ET	http://et.hotels.com/hotellide-pakkumised/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
GR	http://el.hotels.com/prosfores-ksenodoxeion/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
HR	http://hr.hotels.com/povojline-pounde-hotela/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
HU	http://hu.hotels.com/szallodaaanlatok/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
HB	http://he.hotels.com/mivtzaei-melonot/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
IC	http://is.hotels.com/tilbo-a-hotelum/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
SK	http://sk.hotels.com/hotelove-ponuky/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
UKR	http://ua.hotels.com/hotelni-propozycji/Mastercard/?rffrid=mdp.hcom.GL.403.000.00
LV	https://lv.hotels.com/hotel-deals/Mastercard/?pos=HCOM_LV&locale=lv_LV&rffrid=mdp.hcom.GL.403.000.00
LT	https://lt.hotels.com/hotel-deals/Mastercard/?pos=HCOM_LT&locale=lt_LT&rffrid=mdp.hcom.GL.403.000.00
ET	https://et.hotels.com/hotel-deals/Mastercard/?pos=HCOM_EE&locale=et_EE&rffrid=mdp.hcom.GL.403.000.00

Basic terms

1. This offer is available to Mastercard World, World Black Edition & World Elite cardholders located within UK, Europe and Russia
2. Cardholders using the unique code MCGLOBAL will receive a 10% discount on bookings made at onefinestay.com. Redemptions can be made online, or via telephone
3. All bookings are subject to onefinestay's usual terms & conditions found [here](#).
4. Terms may vary dependant on property – full details will be provided at the time of your booking
5. Offer expires 31st December 2019

Basic Terms

1. Offer is valid from 1 October 2018 to 30 September 2019, both dates inclusive.
2. All stays must be completed by 31 December 2019 (this date inclusive).
3. Offer is applicable only on Best Available Rates with breakfast on room category.
4. Room upgrade and late check out is subject to availability.
5. Rates exclude tax and service charges.
6. Black-out dates apply.
7. A valid World Elite Mastercard credit or debit card issued in the applicable Asia Pacific and United Kingdom countries must be used to complete and pay for the booking.
8. If the booking is made via the website, the applicable promo code must be entered and applied at the payment page of the URL in order to enjoy the discount under the Offer.
9. The promo code cannot be used with other offers.
10. There is one URL to redeem the offer – this is available for booking across Europe, language only available in English

Participating properties

Participating Property Name
The Oberoi, New Delhi
The Oberoi, Mumbai
The Oberoi Grand, Kolkata
The Oberoi, Bengaluru
The Oberoi, Gurgaon
The Oberoi Amarvilas, Agra
The Oberoi Rajvilas, Jaipur
The Oberoi Udaivilas, Udaipur
The Oberoi Vanyavilas, Ranthambhore
The Oberoi Sukhvilas Resort & Spa, New Chandigarh
Wildflower Hall, Shimla in the Himalayas
The Oberoi Cecil, Shimla
The Oberoi, Bali
The Oberoi, Lombok
The Oberoi, Dubai
The Oberoi Beach Resort, Al Zohra

Registration

Cardholders can access Avis Preferred benefits in 3 easy steps (only available to NEW members)

Step 1: Registration on the website www.avispreferred.eu selecting 'Leisure' and enter the relevant promotional code, which is activated on completion of Car Rental Registration form. Each cardholder can only register once this cannot be used in conjunction with any other promotion

Card Type	Promotional Code
World Elite Mastercard™	World Elite Mastercard
World Mastercard	World Mastercard
Platinum Mastercard	Platinum Mastercard
Gold Mastercard	Gold Mastercard
Mastercard Business Card	Business Mastercard

The cardholder then completes the registration form selecting membership level 'Bank Name'.

During the enrolment process, cardholders are asked to register their Mastercard Premium Card and driving license number to complete the registration.

Step 2: Membership confirmation is sent to cardholders from Avis Preferred with their unique membership number. The details will be delivered after the first car rental.

Step 3: Cardholders need to book online at www.avisworld.com/worldelite to rent a car, entering their membership number

Basic Terms

- Offers are available subject to Avis standard rental qualification criteria and standard terms and conditions for rental. Visit the Avis website at www.avis.co.uk for full details.
- Discounts are automatically applied on booking & car upgrades subject to availability
- For cardholders who decide to book directly at an Avis Location Desk, please note it is not possible for each Avis Location Desk to recognise different Mastercard cards
- On collection of your car, cardholders must present their Avis Preferred membership number or membership card at the Avis Location Desk requesting the car upgrade

France Terms & Conditions

The offer with Avis differs in France, see specific details for this market below. Each card type benefits from Free Avis Preferred enrolment, however only World Elite/ Platinum Mastercard France can take advantage of car upgrade with every booking (subject to availability).

Mastercard card type (France)	Fixed discount		Up to discount
	Prepaid rates		Standard rates
	Domestic	Outbound	
World Elite™/Platinum Mastercard® France	Up to 25%	Up to 25%	Up to 35%
Gold Mastercard®	5%	10%	20%
Mastercard® Business Card	5%	10%	20%

The registration (left) is still relevant for cardholders who would like to take advantage of this discount in France.

Basic Term

Complimentary AVIS Preferred membership lasts for two years (subject to cardholder making one car rental in the two year period). If they make a rental the they will automatically continue Avis Preferred status for another two years, if they do not the complimentary membership will cease.

Mastercard and Avis can create a dedicated bank name option which automatically appears in a drop down menu during cardholder registration, if Issuers prefer when they participate in the Avis Preferred programme.

SECTION 1

STEP 1: Which card(s) do you issue? Please tick boxes and add the number of cards issued as appropriate.

CARD TYPE	<input type="checkbox"/> World Elite Mastercard	<input type="checkbox"/> World Black Edition Mastercard	<input type="checkbox"/> World Mastercard	<input type="checkbox"/> Platinum Mastercard	<input type="checkbox"/> Gold Mastercard	<input type="checkbox"/> Mastercard Business Card
	Number of cards issued <input type="text"/>	Number of cards issued <input type="text"/>	Number of cards issued <input type="text"/>	Number of cards issued <input type="text"/>	Number of cards issued <input type="text"/>	Number of cards issued <input type="text"/>

STEP 2: Please complete the following information. All fields are mandatory.

Bank Name and Country <input type="text"/>	Bank Contact Email Address <input type="text"/>
Bank Registered Business/Postal Address <input type="text"/>	Mastercard Representative Name and Country <input type="text"/>
Bank Contact Person <input type="text"/>	Mastercard Representative Email Address <input type="text"/>

Terms: I agree to submit a copy of the final artwork containing the correct unique weblink for Mastercard Europe and Partner(s) approval. Final artwork must be submitted to mastercard_privileges@pictogram.be. I, the Customer, shall ensure compliance of the promotion with the applicable local laws and obtain legal advice as necessary. I agree that the personal data I provide will be processed by Mastercard Europe sprl (Chaussée de Tenunen 198A, B-1410 Waterloo, Belgium), the controller of my data, for the purposes of the Mastercard Privileges. Mastercard shall not be responsible for implementation of the promotion by the Customer. For more information on the privacy and data practices at Mastercard, please consult our Global Privacy Policy at: www.Mastercard.eu/privacy

☐ I agree to these terms

Once you've agreed to the terms, print the form and sign below.

Then scan and email your signed form to mastercard_privileges@pictogram.be

Sign here:

Print name: Date:

SECTION 2

AVIS Please select the card type(s) you wish to offer Avis Preferred membership to:

Avis Preferred (All premium cards and Business cards issued in Europe and HOEM)	World Elite Mastercard	World Black Edition Mastercard	World Mastercard	Platinum Mastercard	Gold Mastercard	Mastercard Business Card
<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts

You will receive a unique URL for cardholders to visit in order to join Hertz Gold Club Rewards.



Please select the card type(s) you wish to offer Hertz Gold Plus Reward membership to:

Hertz Gold Plus Rewards (All premium cards and Business cards issued in Europe and HOEM)	World Elite Mastercard	World Black Edition Mastercard	World Mastercard	Platinum Mastercard	Gold Mastercard	Mastercard Business Card
<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	<input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts

You will receive an "invisible" background promotion code for your customers' use when joining Avis Preferred. This background promo code is not communicated to cardholders.

Please ask your local Mastercard Account Manager for a digital version of this document

Complete and return this form to mastercard_privileges@pictogram.be

Please cc your local Mastercard representative



Discount savings

1. To receive the benefits associated with Hertz Gold Plus Rewards® membership, your Gold membership number must be quoted at the time of reservation.
2. Up to 10% off best available retail rates will be displayed when the Mastercard Cardholder enters their Gold Plus Rewards membership or relevant CDP associated.
3. Discount on best available published Retail rates (excluding Special Offers) at time of booking.
4. Discount applies to time, mileage and all mandatory insurance and waivers that may be included in the base rate charge.
5. When booking, pre-paid rates are quoted in home currencies (e.g. Sterling when booking from UK), non-prepaid rates will be quoted in the local currency.
6. All rentals outside of EMEA must be pre-booked in Europe prior to departure.
7. Renters must meet all Hertz qualifications, standards and requirements as per the terms and conditions of Hertz rental agreements. Visit www.hertz-europe.com for full details.
8. Leisure minimum rental age is 23 years.
9. Delivery or collection is not available.
10. Fuel charges are standard.
11. Rates fluctuate throughout the year based on supply or demand.
12. Refunds are not available for 'no shows'.
13. When picking up the car, the authorised renter must have a valid credit card and driving license.
14. The vehicle must only be driven by the renter or another individual who has been authorised by Hertz and added to the Rental Record.

Discount available on Hertz Collections

1. Applicable to Hertz Family, Fun, Green and Prestige Collections at participating locations worldwide.
2. Minimum rental age for Hertz Prestige Collection vehicles in Europe is 30 (exceptions may apply).
3. A Mastercard credit card needs must be presented during reservation and for payment.
A second credit card may be required for verification purpose.
4. A clean (where applicable) and valid driving license held for at least 1 year.
5. Collections are only available at participating locations. All vehicle and models are limited, subject to availability and subject to change without notice.
6. Vehicles must be returned to location of rental, if not a one-way charge will be applied if returned to a different location, for details please check at location during vehicle pick-up.
7. Other conditions may apply, please see the specific Rental Qualifications and Requirements for each country for full details.

Hertz Offer 2

Terms & conditions



Gold Plus Rewards

Issuer participation in Hertz Gold Plus Rewards® Premium Club:

- One class upgrade on every booking (subject to availability)
- Free waived additional driver for Gold Plus Reward members and bonus points (below) valid for free rental day

Mastercard Product	Guaranteed Discount	Car upgrade voucher can be downloaded from
World Elite™ Mastercard® (including 'Black Edition')	Up to 15% off including Hertz Collections	www.hertz-europe.com/worldelite
World Mastercard®	Up to 15% off including Hertz Collections	http://www.hertz.com/mc/world
Platinum Mastercard®	Up to 10% off	www.hertz.com/mc/platinum
Gold Mastercard®	Up to 10% off	www.hertz.com/mc/gold
Mastercard Business Card®	Up to 10% off	www.hertz.com/mc/sb

Step 1: Cardholder registers at Hertz Gold Rewards link. Each cardholder only register once. The following CDPs are automatically programmed: World Elite Mastercard (795089), World Mastercard (795090), Platinum Mastercard (795094) & Mastercard Business Card (795092)

Step 2: After registering to join the club, cardholders receive email confirmation with their unique membership number & can print their membership card

Step 3: Make a reservation with guaranteed discount & free car upgrade voucher is applied at time of booking.

Step 4: Renting car online at Hertz.com & enter membership number & print upgrade voucher or present membership number & Gold Membership card at Hertz Desk

Basic Terms

1. Gold Plus Rewards Bonus Points will be placed in a member's account once they have successfully enrolled in Hertz Gold Plus Rewards® and have placed their first rental
2. Bonus points are in addition to the base points that cardholders can earn on every rental. Subject to availability at participating Hertz countries.
3. Cardholders must present the car upgrade voucher to the Hertz representative when collecting their rental car
4. For cardholders who decide to book directly at Hertz Location Desk, please note it is not possible for each Hertz Location desk to recognise different Mastercard cards
5. Offer is subject to Hertz standard rental qualification criteria and agreeing to Hertz standard terms and conditions for rental – www.hertz-Europe.com for full details
6. Complimentary Hertz membership lasts for two years, valid for period of 24 months, after which time members who have not rented will be made inactive
7. The offer is only available to NEW Hertz Gold Plus Rewards members, existing members are not eligible for Mastercard Car Rental Privileges benefits
8. Specific Hertz location contact details can be found here
9. Issuers need to complete the Car Rentals Privileges Registration form to participate, once submitted Mastercard will provide a web link within 30 days for issuers to promote the offer

SECTION 1

STEP 1: Which card(s) do you issue? Please tick boxes and add the number of cards issued as appropriate.

CARD TYPE	<input type="checkbox"/> World Elite Mastercard	<input type="checkbox"/> World Black Edition Mastercard	<input type="checkbox"/> World Mastercard	<input type="checkbox"/> Platinum Mastercard	<input type="checkbox"/> Gold Mastercard	<input type="checkbox"/> Mastercard Business Card
	Number of cards issued <input type="text"/>	Number of cards issued <input type="text"/>	Number of cards issued <input type="text"/>	Number of cards issued <input type="text"/>	Number of cards issued <input type="text"/>	Number of cards issued <input type="text"/>

STEP 2: Please complete the following information. All fields are mandatory.

Bank Name and Country

Bank Registered Business/Postal Address

Bank Contact Person

Bank Contact Email Address

Mastercard Representative Name and Country

Mastercard Representative Email Address

Terms: I agree to submit a copy of the final artwork containing the correct unique weblink for Mastercard Europe and Partner(s) approval. Final artwork must be submitted to mastercard_privileges@pictogram.be. I, the Customer, shall ensure compliance of the promotion with the applicable local laws and obtain legal advice as necessary. I agree that the personal data I provide will be processed by Mastercard Europe sprl (Chaussée de Tenwynen 198A, B-1410 Waterloo, Belgium), the controller of my data, for the purposes of the Mastercard Privileges. Mastercard shall not be responsible for implementation of the promotion by the Customer. For more information on the privacy and data practices at Mastercard, please consult our Global Privacy Policy at: www.Mastercard.us/privacy

☐ I agree to these terms

Once you've agreed to the terms, print the form and sign below. Then scan and email your signed form to mastercard_privileges@pictogram.be

Sign here:

Print name: _____ Date: _____

SECTION 2

Hertz

Please select the card type(s) you wish to offer Hertz Gold Plus Reward membership to:

Hertz Gold Plus Rewards (All premium cards and Business cards issued in Europe and HGEM)	World Elite Mastercard <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	World Black Edition Mastercard <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	World Mastercard <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	Platinum Mastercard <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	Gold Mastercard <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	Mastercard Business Card <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts
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You will receive a unique URL for cardholders to visit in order to join Hertz Gold Club Rewards.

AVIS

Please select the card type(s) you wish to offer Avis Preferred membership to:

Avis Preferred (All premium cards and Business cards issued in Europe and HGEM)	World Elite Mastercard <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	World Black Edition Mastercard <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	World Mastercard <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	Platinum Mastercard <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	Gold Mastercard <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts	Mastercard Business Card <input type="checkbox"/> 2 Years Membership, Bonus points, Car Upgrades & Discounts
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You will receive an 'invisible' background promotion code for your customers' use when joining Avis Preferred. This background promo code is not communicated to cardholders.

Please ask your local Mastercard Account Manager for a digital version of this document

Complete and return this form to mastercard_privileges@pictogram.be

Please cc your local Mastercard representative

Basic terms

For use of all Mastercard debit and credit cards, including Debit, Standard, Gold, Platinum, World, World Signia/Elite and Corporate/ Business Mastercard cards.

Offer description: Receive 12% saving on Express and Business First tickets. These are available to book online: <https://www.heathrowexpress.com/mastercard>. The discount is automatically generated at the point of checkout.

Terms and conditions: The offer is valid for online bookings made through 31 December 2019. This offer may not be used in conjunction with other discounts and/or promotions. Kids aged 15 years and under travel free in Express Class when accompanied by a paying adult.

The costs of the discount Inc.

Peak Single £22 (normally £25)

Express Single £19.36 (normally £22)

Express Return £32.56 (normally £32)

Business First Single £28.16 (normally £32.00)

Business First Return £48.40 (normally £55).

Single Tickets: Valid on date of travel specified when purchased.

Return Tickets: 5 days from the specified date of travel on the ticket for the outbound journey; and 30 days from the specified date of travel on the tickets for the return journey.

Peak travel hours are Monday- Friday between 06:30 and 16:00-19:00. When purchasing a single tickets to travel during these times you will need to make sure you purchase a peak single. The peak pricing only applies to single fares.

For full list of Terms & Conditions please visit:

<https://www.heathrowexpress.com/conditions-of-carriage>

Basic terms

The following sets out the terms and conditions of use for the Heathrow VIP service ("Heathrow VIP"), a service provided by Heathrow Airport Limited whose registered office is at Compass Centre, Nelson Road, Hounslow, TW6 2GW

1. For full terms and conditions, please visit www.heathrowvip.com
2. Cardholders can redeem this offer by contacting the Heathrow VIP Client Support Team on +44(0) 20 8757 2227 and quoting "MASTERCARD2019" (available daily from 6am-11pm British time)
3. Offer is available on all airlines travelling to any destination
4. Payment required at time of booking, subject to T&Cs. Discounts valid for 12-months from launch
5. Service available for guests travelling in First or Business Class (or their equivalents)
6. Offer cannot be combined with other offers, discounts, commercial agreements or advance credit purchase
7. Public Rates for the service:

1-3 persons:	£2,750+VAT (£3,300)
4-6 persons:	£3,500+VAT (£4,200)
7-9 persons:	£4,250+VAT (£5,100)
10-12 persons:	£5,000+VAT (£6,000)

Prices are in GBP with VAT calculated at 20%.
8. The discount level applies to the above Public Rates

VIP & Guided Tours

1. The offer requires payment with a valid Mastercard® debit or credit card.
2. Only valid for Mastercard® cardholders on the day of their VIP or Guided Tour. Cardholders booking this offer must be at least 18 years old.
3. Payment with a corporate card is subject to the conditions set by the card issuer. Photo ID may be required.
4. VIP Private Tour: valid for one cardholder plus a max of 9 accompanying people (10 people max), with at least one adult among the attendees.
5. Guided Tour: valid for one cardholder plus a max of 4 accompanying people, with at least one adult among the attendees. This is not a private tour.
6. Access to the Disney® Parks on the day of the VIP or Guided Tour requires a valid ticket for each person.
7. VIP Tour: The one-hour extension is tied to the Tour and must be consecutive.
8. Guided Tour: Direct access to an attraction and free booking of a show subject to availability on the day of the visit.
9. Free benefits such as an hour extension, direct access to an attraction, and a theatre seat reservation cannot be resold, transferred, refunded, or exchanged.
10. Please inquire with the designated staff of Disneyland® Paris about the costs and conditions of the VIP and Guided Tours.

Preferred Show Seating

1. Free service only for Mastercard® cardholders on the day of the visit. Consideration is given according to order of arrival, depending on availability.
2. Applies to all valid, nominative Mastercard® debit or credit cards. The cardholder must be over 18 years old.
3. Photo ID may be required. Participants must have a valid ticket to access the Disney® Parks on the day of the visit. Valid for one cardholder and a maximum of 4 accompanying people, with at least one adult present.
4. One reservation is possible per day per cardholder.
5. Reservations are possible at least one hour before the start of the show. Each participant will receive a booking confirmation in the form of a voucher. Participants must arrive at the theatre no later than 30 minutes before the show.
6. Places will be released 10 minutes before the show if not redeemed. The reservation guarantees seats, but does not grant priority access.
7. Vouchers can not be resold, are non-transferable or refundable, and can not be replaced in the event of loss or theft. The daily allocation of seats is subject to availability. Show times and venues are subject to change, postponement or cancellation without notice.

Basic terms

This Bicester Village Shopping Collection promotional offer has been arranged for the benefit of Mastercard credit card holders issued in Europe & select markets, Russia, Asia Pacific, Middle East and Africa - only ("Customer"), and is provided by Value Retail PLC ("Value Retail"). This promotional offer is available to Customers until 31 December 2019.

General

- a. Full list of Terms and Conditions can be found here: www.thebicestervillageshoppingcollection.com/benefit-tcs
- b. This promotional offer is only available at Participating Villages: Bicester Village, La Vallée Village, Maasmechelen Village, Kildare Village, Wertheim Village, Ingolstadt Village, Fidenza Village, La Roca Village and Las Rozas Village.
- c. The right to benefit from this promotional offer is personal to the recipient of an invitation, and may not be transferred. The invitation may not be copied, reproduced or distributed in any form, or by any means for use by a person other than the original recipient.
- d. This promotional offer may not be used in conjunction with any other special offer, coupon or other voucher
- e. The benefits granted by this promotional offer cannot be exchanged for cash.
- f. Value Retail reserves the right to withdraw or cancel this promotional offer for any reason at any time.
- g. Value Retail will not be liable to the Customer for any financial loss arising out of refusal, cancellation or withdrawal of the promotional offer, or any failure or inability of the Customer to take advantage of this promotional offer.
- h. Use of this promotional offer indicates your agreement to be bound by these terms and conditions, and your acceptance of Value Retail's privacy policy and terms and conditions found at: www.thebicestervillageshoppingcollection.com/en/legal/terms-conditions and www.thebicestervillageshoppingcollection.com/en/legal/privacy-policy
- i. The provider of this promotional offer is Value Retail PLC, whose registered address is: 19 Berkeley Street, London, W1J 8ED, United Kingdom.

1. Shopping Express™

<https://www.thebicestervillageshoppingcollection.com/shopping-express>

- 1.1. Customers who enter their promotional code when purchasing the Shopping Express® service through <https://www.thebicestervillageshoppingcollection.com/chic-travel> for any of The Bicester Village Shopping Collection participating Village will receive a discount on their Shopping Express® ticket costs.
- 1.2. This promotional offer is only available at The Bicester Village Shopping Collection participating Villages, and in connection with the online Shopping Express® booking facility, at www.thebicestervillageshoppingcollection.com.

Discount Terms & Conditions

2. Shopping Packages

<https://www.thebicestervillageshoppingcollection.com/shopping-packages>

- 2.1 Customers who enter their promotional code when purchasing a Shopping Package through <https://www.thebicestervillageshoppingcollection.com/chic-travel> for any of The Bicester Village Shopping Collection participating Villages will receive a discount on the Shopping Package cost.
- 2.2 This promotional offer is only available at The Bicester Village Shopping Collection participating Villages, and in connection with the online Shopping Package booking facility, at www.thebicestervillageshoppingcollection.com. This offer is not available at La Roca Village, Barcelona

3. Chauffeur Drive

<https://www.thebicestervillageshoppingcollection.com/chauffeur-drive>

- 3.1. Customers who enter their promotional code when purchasing the Chauffeur Drive service through <https://www.thebicestervillageshoppingcollection.com/chic-travel> for any The Bicester Village Shopping Collection participating Villages will receive a discount on their Chauffeur Drive ticket costs.
- 3.2 This promotional offer is only available at The Bicester Village Shopping Collection participating Villages, and in connection with the online Chauffeur Drive booking facility, at www.thebicestervillageshoppingcollection.com

4. Private Sale

- 4.1. Access to Private Sale is solely at Value Retail's discretion, by invitation only and must be pre-booked on a first come first serve basis as directed by Mastercard communication

5. VIP Events

- 5.1. Access to VIP Events solely at Value Retail's discretion and by invitation only and must be pre-booked on a first come first serve basis as directed by Mastercard communication

6. VIP Lounge Access

- 6.1. Access to VIP lounges is subject to availability for is only available to Platinum, World/Black Edition and World Elite card holders, and must be pre-booked on a first come first serve* basis at least 48 hours in advance by sending an email to events@thebicestervillageshoppingcollection.com

7. VIP Card

- 7.1. means a reward card that entitles the holder to receive a ten per cent (10%) discount on products within participating boutiques at the Participating Villages, subject always to the specific terms and conditions which apply to the use of the VIP Card (including "blackout" and "Further Reductions" periods) which are available online at www.TheBicesterVillageShoppingCollection.com and will be provided to Mastercard credit and debit card holders (as appropriate) upon issue of the VIP Card.* VIP Card is only available to Platinum, World/Black Edition and World Elite card holders issued outside the EU